

## Double Data promotion

### 1. the offer

Sign up using the promo code DOUBLEDATA and activate a new Great Mates 32GB, Best Mates 50GB, Brilliant Mates 65GB, Elite Mates 100GB or Soul Mates 150GB 5G mobile plan ('**eligible plans**') between 8 November 2024 and 31 January 2025 ('**promotion period**') and receive Double Data upon activation and the first two bill cycle refreshes. See promo terms and conditions for details.

### 2. terms and conditions

- (a) Offer **not applicable** unless new plan is activated within the promotion period.
- (b) New plan **must** be a Great Mates 32GB, Best Mates 50GB, Brilliant Mates 65GB, Elite Mates 100GB or Soul Mates 150GB 5G mobile plan.
- (c) Good Mates 12GB, Better Mates 25GB and Top Mates 30GB plans are not eligible plans.
- (d) 'Double Data' means the standard data allowance for your applicable eligible plan plus an equal amount of bonus data.
- (e) Double Data applies on the activation date and the first two bill cycle refreshes.
- (f) Double Data allowance is instead of, and not in addition to, a plan's standard data allowance.
- (g) Any unused data at the end of a billing period will roll over into your data bank, subject to standard data bank cap. See MATE's [Mobile Critical Information Summary](#) for data bank rules.
- (h) Further Double Data entitlements, and data bank balance, are both permanently cancelled if you downgrade to any plan with a lower data allowance.
- (i) Further Double Data entitlements are permanently cancelled if your mobile service is suspended for any reason.
- (j) MATE may withdraw this offer at any time, but not in relation to an eligible plan that has already been activated before withdrawal.
- (k) This offer may not be combined with any other MATE special offer or promotion, unless the terms of the other offer or promotion expressly state otherwise.
- (l) MATE's standard service terms also apply - see MATE's [Standard Form of Agreement \(SFOA\)](#).