

## Change of Name Request

If you've recently changed your name, your MATE account will need to be updated.

You can not use this form to change your account into another's person's name.

You can use this form:

1. If you are the main account holder and wish to update your name
2. If you are an authorised representative on an account and wish to update your own name

You will need to provide some personal details as well as some supporting documentation for us to process your request.

### Option 1

Send us a copy of your old ID (showing your old name) plus a copy of your new ID (showing your new name), such as Driver's License, Australian Passport or Learner's permit.

### Option 2

Send us a copy of an official document that shows that your name has changed. This documentation must be issued in Australia, such as Marriage certificate, Divorce Certificate, Legal Change of Name (Deed Poll), Gender reassignment document or Updated Birth certificate.

## Details:

Account number / MATE code: \_\_\_\_\_

Previous full name: \_\_\_\_\_

Date of birth: \_\_\_\_\_

New full name: \_\_\_\_\_

Reason for change (Marriage / Divorce / Legal Change of Name (Deed Poll) / Gender reassignment):  
\_\_\_\_\_

## Submit Form:

Please email completed form to [support@letsbemates.com.au](mailto:support@letsbemates.com.au) with *attached documents for Option 1 or Option 2.*