

MATE15 promotion

terms and conditions

1. This is a special promotion made in accordance with clause 66 of the Mate Customer Terms and is offered only to Eligible Persons who enter into a Customer Contract with Mate and make or have made an application for a broadband service delivered over the nbn in accordance with clause 24 and Part D of the Mate Customer Terms during the Promotional Period.
2. Capitalised terms, unless otherwise defined in the Special Promotion Dictionary of this special promotion at clause 5 below, have the meaning set out in the Mate Customer Terms.
3. If:
 - (a) a during the Promotional Period (see below for definition) – you make an application for a **new nbn Service** on an Eligible Plan (see below for definition), or have an active nbn Service on an Eligible Plan; and
 - (b) during your application, you or an authorised agent enter MATE15 as your promotional code or such other promotional code as advised by us to you; and
 - (c) between the start of the Promotional Period and the end of the first billing month of your nbn New Service you don't cancel any Service we supply to you; and
 - (d) for the first twelve billing months after the application of your promotion, you remain on an Eligible Plan and you otherwise comply with the Mate Customer Terms – then we will credit the invoice for your nbn New Service in the sum of \$15 (inclusive of GST) each month for twelve months after its activation (Promotional Credit). Normal charges apply after that.
4. The Promotional Credit is not transferable or redeemable for cash or other benefit.
5. Special Promotion Dictionary:

Eligible Person means a person during the Promotional Period that:

- (a) did have a contractual relationship on or before the commencement of the Promotional Period; or
- (b) did have a contractual relationship with Mate on or before the Promotional Period, but has entered into an agreement with Mate for the supply of a new distinct Service on an Eligible Plan at a new location with the intention of keeping all Services active for no less than 30 days; or
- (c) is advised in writing by us that they are eligible.

Eligible Plan is Crikey nbn 25/10, Ripper nbn 50/20, No Dramas nbn Wireless, No Worries nbn 100/20, No Worries Wireless, You Beaut nbn 100/40, Fair Dinkum nbn 250/25 or Fair Dinkum Wireless.

nbn New Service means a nbn Service that we supply to you at a Service Address (see Mate Customer Terms for definition) at which we have never previously supplied a nbn Service to you.

Promotional Period means from midnight at the start of 9 September 2024 until midnight at the end of 31 March 2025, but we may withdraw or extend this special promotion at any time at our absolute discretion.

Service means a Service as defined and supplied in accordance with Part D of the Mate Customer Terms and the Mate Customer Terms generally.